

MEMORANDUM

TO

: ALL DEALER'S REPRESENTATIVES

FROM

: THE MANAGEMENT

DATE

: 27 AUGUST 2025

SUBJECT

: IMPLEMENTATION OF TWO-FACTOR AUTHENTICATION (2FA)

FOR TAONLINE

Further to our memorandum on 10 June 2025 and the briefing conducted on 12 June 2025 on the above subject matter, we would like to inform you that the Management has decided to defer the implementation of the Two-Factor Authentication (2FA) for TAOnline client login access until further notice.

We encourage and recommend TA Online users to continuously update their security protocols, which includes:

- Password: Create a strong password and change it regularly
- Trading PIN: Reset the PIN for additional security
- Login credentials: Keep the password confidential
- Security: Secure their devices with antivirus software and avoid using public Wi-Fi for trading activities

These measures align with industry standards to protect their account.

Thank you.

FOR INTERNAL USE