

MEMORANDUM

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: All DEALER'S REPRESENTATIVES ("DR")

**FROM** 

THE MANAGEMENT

DATE

26 JUNE 2025

RE

: Introduction of WhatsApp Business for Internal and Client Communications

We are pleased to announce the creation of WhatsApp Business to enhance communication and broadcast key updates, activities, news, and important information relevant to our operations. The platform will also facilitate client-related communications, including but not limited to matters related to TA SmarTrade.

The following numbers will serve as group administrators:

- **011-2864 7967** Credit Control Department ("CCD")
- 011-2864 7834 Dealing Department ("Dealing")
- 011-2864 7404 Margin, Settlement and Documentation Department ("MSDD")

## **Important Note for Dealers and Remisiers:**

With the creation of the above group administrators, please disregard the previously shared number (+6011-2961 3908) which has been deactivated.

Thank you.

