

#### FOR INTERNAL USE

### Appendix 2 – Version 6.3.14.3 Auto Upgrade and Installation Guide

## Step 1 - Upgrade Prompt

Users will receive an upgrade prompt under the following conditions:

- TCProGlobal has started
- When user attempts to Login TCProGlobal

The user will receive a prompt for an upgrade:

- Force Upgrade: Only has the option 'Ok'
- Soft Upgrade: Has the options 'Ok' and 'Cancel'

<b>TCPr</b>		
TRADE WITHOUT BOUNDARI	E S	,
There is a new version of TC P	ro available, do you want to upgrad	de?
ОК	Cancel	

## Step 2 - Downloading Latest Version

When an upgrade takes place, the system will download the latest TCProGlobal version 6.3.14.3. Note: It is highly recommended to perform this upgrade after trading hours or during weekends to avoid disruptions.



# Step 3 - Detected TCPro Global is Open

If the installer detects that TCProGlobal is currently running, a prompt will instruct the user to close the application.



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If the user presses <u>'Cancel'</u> while a '<u>Force Upgrade'</u> is taking place, the user will be brought back to the same prompt upon launching TCPro Global, as the system does not allow any version below the minimum version to run.

O TCPro	Global- Updater-6.3.14.3 Setup	×			
TC Pro must close now before proceed. Press "OK" to automatically close TC Pro and continue, or press "Cancel" to cancel the installation entirely.					
	OK Cancel				

## Step 4 - Select Installer Destination (Applicable to v6.5 Below Only)

If the user is upgrading from a TCPro Global version below v6.3.14.3, the following prompt will appear where the 'Destination Folder' is changeable. The system will auto-detect the desired folder and fill up the desired destination.

Please do **NOT** change the file path, as issues will occur, and the upgrade process needs to be restarted. Users are advised not to make changes and press 'Install' to proceed.

If the user is upgrading from TCPro Global versions above v6.3.14.3, the installer will not allow users to make changes to the destination folder. Users are advised to press 'Install' to continue.

hoose Install Location	_				1
Choose the folder in which to install TCProGlobal-	-Updat	er-6.3.14	.3.		1
Setup will install TCProGlobal- different folder, click Browse and select another folder	3 in the fr . Click Ins	allowing fi	older. 1 art the i	'o install installatio	in a on.
Destination Folder					
Destination Folder	_		Brov	vse	
Destination Folder           E: Users (chenyap/Downloads)(TC Pro Ver)           Space required: 63. 1MB	-		Brow	vse	
Destination Folder <u> Stylusers\chenyap\Downloads\TC Pro Ver</u> Space required: 63, 1MB Space available: 386, 1GB	-		Brow	vse	

## Step 5 - Installation In Progress

The installation is taking place. Please ensure the Laptop/Desktop is:

- Sufficiently powered
- Not interrupted by Windows Power Plan (eg. Auto Sleep)
- Not Powered Off during Installation



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Disruptions during the installation process will result in issues, or the upgrade process having to restart.

TCProGlobal-	tup	_		$\times$
Installing Please wait while TCProGlobal	er-6.3.14.3 is being i	installed.		3
Extract: PerformanceChart.bmp				
Show <u>d</u> etails				
	< <u>B</u> ack	Close	Ca	ncel

## Step 6 - Installation Complete

When Installation is complete, users are advised to verify the new version by logging in and conducting basic checks.

Optimized TCProGlobal-Updater-6.3.14.3 Setup	_		$\times$
Installation Complete Setup was completed successfully.			
Completed			
Show details			
< <u>B</u> ack	Close	Ca	ncel