

MEMORANDUM

TO

: All Dealer's Representatives

FROM

: The Management

DATE

: 25 April 2022

RE

: TC PRO GLOBAL UPGRADE & HARDWARE REQUIREMENTS

We refer to our memorandum dated 26 June 2019, which is attached for your reference, in regards to the announcement of the deployment of new **TC Pro Global trading platform**.

The TC Pro trading application support (on version 5.015 & below) was discontinued by the application vendor and due to this some of main system features may not be compatible or accessible in the discontinued version as below:

- 1. Remisier Daily Report / Web Reports
- 2. New Trading Features announced by Bursa Malaysia

We strongly recommend you to upgrade to the latest TC Pro Global as some of the new features stated below in the latest version will benefit you and enhance your trading experience:

- a. New Login screen and themes.
- b. Card View
- c. Removal of Watermark on charting's background.
- d. Counter Uplift Message can be Ignored.
- e. New color form for grouping

The following are the recommended hardware requirements for TC Pro Global:

| No. | Hardware/OS | Minimum | Recommended |
|-----|---------------------------|-------------------|---------------------------|
| 1. | Operating System | Windows 10 | Windows 10 |
| 2. | Processor | Intel® Core™ i3 | Intel® Core™ i5 |
| 3. | RAM | 8GB | 8GB |
| 4. | Available Hard Disk Space | 5GB | 10 GB and above |
| 5. | Graphics Card | Intel(R) HD | GeForce GTX 780 or better |
| 6. | Internet/LAN | 5 Mbps | 100 Mbps or Better |
| 7. | Monitor | 19" Wide | 21" Wide and above |
| 8. | Monitor Resolution | 1024 x 768 pixels | 1600 x 1200 pixels |
| 9. | Keyboard and Mouse | Standard | Standard |

Please take note that we shall not be held responsible should your delay in upgrading affect your trading.

Should you require further information, please do not hesitate to contact the Principal Office ITD Helpdesk at extension 2000 or our respective branch IT coordinator at your premises.

Thank you.

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