

MEMORANDUM

TO : ALL DEALER'S REPRESENTATIVES
FROM : THE MANAGEMENT
DATE : 13 MARCH 2020
SUBJECT : ONLINE PAYMENT RECEIVED FROM CLIENTS

With the evolution of payment method from cheque to online banking which is secure and efficient, we have been experiencing ever increasing number of such payments from your clients. However due to lack of details / information provided with the online payment, we are unable to process it efficiently and promptly.

In order to expedite the process of your clients' online payments, we would appreciate if you could advise your clients to indicate their **Trading Account No** and the **Transactions / Contract no** that they intend to pay, when making online banking payments to TA Securities Holdings Berhad's account.

The absence of such details / information have hampered our backroom operations.

Your kind understanding and cooperation on the above matter is much appreciated.

Thank you

A handwritten signature in black ink, appearing to be 'S. Gan', written in a cursive style.