

## PARTICIPATING ORGANISATIONS' CIRCULAR

Date: 24 April 2025	No: G 7 of 2025
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### REPORTED UNAUTHORISED ACCESS AND TRADING ACTIVITIES

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Bursa Malaysia Securities Berhad has been informed that a few Participating Organisations (POs) have detected unauthorised access and trading activities executed via some clients' online trading accounts.

To minimise the risk of further unauthorised access and / or trading, all POs are requested to implement the following measures **immediately**:

- Alert their clients to undertake passwords / login credentials reset to enhance the security of their accounts. Passwords should be strong, unique, and not easily guessable.
- Remind clients to keep their passwords / login credentials confidential and to update them regularly.
- Encourage clients to secure their devices with antivirus software and avoid using public Wi-Fi for trading activities.

Additionally, POs are advised to implement additional security measures (if not yet in place) to enhance authentication such as implementing multi-factor authentication and stricter password policies to mitigate unauthorised access and password brute-force. The POs are also reminded to remain vigilant and monitor their clients' accounts for any suspicious activities.

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**Head, Participants Supervision  
Regulation**