

**MEMORANDUM**

**To** : ALL DEALER'S REPRESENTATIVES

**From** : THE MANAGEMENT

**Date** : 11 April 2019

**Subject** : **eStatements Portal**

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We are pleased to inform that our eStatements portal is ready and can now be accessed by clients to view, download and print all their available statements at <https://estatement.taonline.com.my>. This is also in line with the Securities Commission's initiative to phase out the issuance of hard copy statements.

We will continue to send the hard copy statements to clients for the next 2 months. Thereafter, beginning **1 June 2019**, no hard copy statements will be sent to clients and all statements can only be accessed via the portal.

However, if clients still insist to receive hard copy statements, they can request via the portal. A fee of **RM5.00** (subject to changes) will be charged for each envelope containing the relevant documents sent to the client.

You are encouraged to guide your clients to access the portal as not only the electronic statement is secure, fast and convenient, it is offered at no cost. The User Guide is available in TPro.

If you or your clients need any assistance, please contact us at:

- Email address: [taonline@ta.com.my](mailto:taonline@ta.com.my)
- Contact number: 603 2167 9799 (Helpdesk)

Thank you.



**\*\*SAMPLE OF NOTIFICATION LETTER SENT TO CLIENTS\*\***

8 April 2019

[CLIENT NAME]  
[ADDRESS]  
[ADDRESS]  
[ADDRESS]  
[POST CODE]

[CLIENT CODE :]  
[REMISIER CODE:]

Dear Valued Customer,

**Re: A) eStatement Portal (Go Green)  
B) Go Live Date for T+2 Settlement**

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We thank you for your continued support and would like to update you on the following:

**A) eStatement Portal (Go Green)**

To promote environmental sustainability and in line with Securities Commission's initiative to phase out the issuance of hard copy of contract notes, TA Securities Holdings Bhd will be delivering statements to clients through electronic mode i.e. eContracts and eStatements. This electronic media is fast, convenient and secure.

Please note that your eContracts will be made available not later than the end of the next market day after the transaction was entered into.

The internet site for the eStatements portal is at <https://estatement.taonline.com.my>

To access your account, please key in your Client Code as your login ID and the password is a combination of:

- First 3 characters of your name with the first character in upper case.
- and 6 digits client code in lower case, making a total of 9 characters.
- If your client code is less than 6 digits, the remaining is to be completed by zero(0)s.

For example, client name **ABDUL HAADI BIN XXX** with client code of **M0001** will have password of:

- First 3 characters of client name (with first character in upper case): **Abd**
- 6 digits client code in lower case: **m00010** (*client code has less than 6 digits, one zero is added*)
- The password is: **Abdm00010**

If you prefer to receive hard copy statements, you may submit your request via the portal. Please take note that a fee of **RM5.00** (subject to changes) will be charged for each envelope sent.

If you need any assistance, please contact us at:

- Email address: [taonline@ta.com.my](mailto:taonline@ta.com.my)
- Contact number: 603 2167 9799 (Helpdesk)

**B) Go Live Date for T+2 Settlement**

Please note that Bursa Malaysia has informed that the migration to T+2 Settlement cycle will go live on **29 April 2019**. For further information, please refer to Bursa Malaysia's website at [www.bursamalaysia.com](http://www.bursamalaysia.com).

Alternatively, you may contact your Dealer's Representative for assistance.

This is a computer generated letter. No signature is required.