

BURSA ANYWHERE

FAQ



01

WHAT IS BURSA ANYWHERE?

Bursa Anywhere is Bursa Malaysia Depository's electronic platform that enables the depositors to access, manage, execute CDS transactions and receive CDS notifications electronically. For the initial phase, depositors can access Bursa Anywhere through the Mobile App only. While for web version will be available by 4Q2019.

The features of Bursa Anywhere will be rolled out in stages in line with Bursa Depository's proposal to introduce the essential basic features initially followed by the more complex ones subsequently. Bursa Depository has adopted a more agile application release methodology. The incremental feature releases enable Bursa Depository to iteratively refine Bursa Anywhere based on the feedback and usage by the retail investors and conduct adequate tests and iterative refinements on the various features to optimize the depositors' experience.

The following are the features of Bursa anywhere that will be rolled out in phases:

Release 1 (May 2019):

1. Self-Service - Updating of CDS Particulars, i.e. Registered address, Correspondence Address, Nationality & Race, and Telephone Number (Landline)
2. Marked-to Market Portfolio
3. Consolidated Monthly CDS Statement with archive
4. Consolidated CDS balance (on demand)
5. Push Blast Communication – Corporate Action/Entitlement

Release 2 (3Q2019 & 4Q2019):

1. Self Service - Transfer (No Change of Beneficial Owner (NCBO))
2. Self Service - Reactivation of Dormant CDS Accounts
3. Self Service - Reactivation of Inactive CDS Accounts
4. Self Service - eDividend subscription
5. Multi-mode Payment (FPX)
6. Push/Blast Communication (Mobile Alerts) – promotional communication on capital market development
7. Subsequent eCDS account Opening
8. eCDS Account Opening (new)
9. eCorporate Action (eRights)
10. eIPO

02

WHO CAN HAVE ACCESS TO BURSA ANYWHERE?

Bursa Anywhere is accessible by all. However, transactional services are made exclusive to individual depositors of Bursa Malaysia Depository who have a direct CDS account and are registered as users of Bursa Anywhere.

03

HOW DO I APPLY FOR A BURSA ANYWHERE ACCOUNT IF I AM OUTSIDE OF MALAYSIA?

You can apply for Bursa Anywhere account from anywhere provided:

- You are currently an individual depositor of Bursa Malaysia Depository
- You have access to internet connection
- You must have a Malaysian registered mobile number with international roaming to enable you to receive the TAC SMS.
- You can download the Bursa Anywhere Mobile Apps from IOS or Play Store
- If you are an existing eStatement subscriber with Bursa Malaysia Depository, just follow the instructions to fill up the registration form and answer the security questions followed by SMS TAC confirmation to open a Bursa Anywhere account
- If you are a non-eStatement subscriber with Bursa Malaysia Depository, you need the unique 6-digit password phrase provided in your hardcopy CDS statement of accounts and notice to register an email address followed by validation of the email address with an email verification code. Subsequently, complete the registration form and answer the security questions followed by TAC SMS confirmation to open Bursa Anywhere account

04

WHAT IS TAC OR TRANSACTION AUTHORISATION CODE?

TAC is a 6-digit authentication numeric code sent via short message services (SMS) to your mobile phone for transaction authentication use and is only valid for a single transaction. Always treat each TAC with care and do not share or reveal your TAC number with a third party.

05

HOW MUCH DO I HAVE TO PAY TO REGISTER FOR A BURSA ANYWHERE ACCOUNT?

Registration for Bursa Anywhere account is free.

06

WHEN CAN I USE BURSA ANYWHERE AFTER SUCCESSFUL REGISTRATION?

You can access your CDS account information and undertake the permitted CDS transactions at all time. However, CDS transactions executed on non-working days will only be processed on the next working day.

07

WHAT ARE THE CDS ACCOUNT PARTICULARS THAT COULD BE UPDATED VIA BURSA ANYWHERE?

You can update the following CDS account particulars:

- Registered Address*
- Nationality*
- Race*
- Corresponding address
- Landline Telephone number

Note*: Updating Registered Address, Nationality and Race would require supporting documents which can be uploaded via Bursa Anywhere

Please also be informed that any changes made to your CDS account particulars via Bursa Anywhere will be notified to your respective Authorised Depository Agent (“ADA”). Where supporting documents are submitted, the change of particulars will have to be verified and approved by the relevant ADA before the change takes effect.

08

WHEN WILL MY REQUEST TO UPDATE MY CDS ACCOUNT PARTICULARS VIA BURSA ANYWHERE BE DEEMED AS SENT AND RECEIVED BY ADA OR BURSA MALAYSIA DEPOSITORY?

Request is considered sent to ADA/Bursa Malaysia Depository via Bursa Anywhere mobile app when the TAC number is keyed into and accepted in the system.

Requests is considered received by broker / Bursa Malaysia Depository via Bursa Anywhere mobile app when the depositor receives acknowledgement in the form of a thank you message via the Bursa Anywhere mobile app.

09

WHAT SHOULD I DO IF I FORGOT MY BURSA ANYWHERE ACCOUNT PASSWORD?

Please do the following steps:

1. Click on the "Forgot Username / Password?" in the Bursa Anywhere login page
2. Enter your username, registered email address and registered mobile number
3. Request for TAC SMS
4. Enter the 6-digit security code from the TAC SMS
5. Answer the security question
6. Bursa Anywhere system will notify you via email notification for password reset.
The email will contain your username and a temporary password.
7. On the Bursa Anywhere Apps login page, key in your username and temporary password
8. Proceed to change your temporary password

10

WHAT IS ESTATEMENT?

eStatement is the CDS Statement of accounts that contains the portfolio information of all your CDS accounts and is sent to you via your email address registered with Bursa Malaysia Depository.

Currently the statement of accounts for eStatement subscriber is only sent in the case where there is a debit or credit in the CDS account. Otherwise, it is either twice a year in June and December for active CDS account and once a year for inactive account. However, for depositors that registered for Bursa Anywhere, they will receive the CDS statement of accounts monthly regardless if there is a debit or credit transaction in the CDS account. In addition, Bursa Anywhere will allow depositors to have a running of 12 months historical CDS statement of accounts.

11

WHAT CAN I VIEW IN THE MARKED-TO-MARKET PORTFOLIO?

In the Marked-to-Market portfolio, you will be able to view:

- CDS account status
- Last transaction date (DD/MM/YYYY)
- Overall marked-to-market value in Ringgit Malaysia
- List of stocks under the respective CDS accounts

When you select a stock, you'll be able to view:

- The stock detail information
- List of corporate announcements in relation to the selected stock

12

CAN I TERMINATE MY BURSA ANYWHERE ACCOUNT?

Yes, you can terminate your Bursa Anywhere account.